Government
Serve Your Community With Efficient, Sustainable Buildings

Simple, affordable online tools to manage your facilities.
We Can Help You Increase Efficiency, Improve Service & Reduce Costs

Government clients of all types and sizes come to FacilityDude with a simple goal: to become more efficient. If they can improve efficiency, then they can increase productivity. If they can increase productivity, they can easily demonstrate the performance of their teams and justify the staff, budgets, and resources needed to complete work and provide a high level of service.

Our suite of online tools gives you the data necessary to make well-informed decisions. Improved interactions and streamlined work flow mean that requests don’t fall through cracks. All your information will be centralized. That extra level of transparency will help you solve communication issues before they even start!

FacilityDude has brought a user-friendly, web-based tool to our department that has made such a positive difference in how we do our work. It is easy to use, easy to track and supports all the functions our department needs.

— David Oxendale, Contracts Technician - City of Cocoa, FL (Population: 16,538)
The Dude Makes it Easy

FacilityDude believes in making facility management simpler and more cost effective without sacrificing power and flexibility. Don’t worry – you’re in good hands with the Dude.

- Access all your records in one place
- Create automated & custom reports
- Unlimited training & support
- Instant updates
- 24/7 accessibility
- Unlimited users

Manage your facility with centralized requests, automated maintenance workflow, and simple reporting, to protect your assets, reduce operating expenses and liability exposure.

On-Demand Access Any Web Browser

Parks & Recreation
Police Station
Court House
Library
Cultural Center

Simplify inventory management with better record keeping and automated reporting.

Use accurate data and reports about your utility consumption to identify trends and track conservation efforts, track costs, organize bills, and move forward with green and LEED initiatives.

LEARN MORE www.facilitydude.com
## EXPERIENCE THE BENEFITS

### MaintenanceEdge

<table>
<thead>
<tr>
<th><strong>Administration</strong></th>
<th><strong>Facilities Department</strong></th>
<th><strong>Work Requestor</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Graph" /></td>
<td><img src="image2" alt="Chart" /></td>
<td><img src="image3" alt="Icon" /></td>
</tr>
<tr>
<td>Capture the total impact of facilities department with management dashboards to increase transparency and accountability</td>
<td>Streamline the work order process to be more efficient and improve customer service with automatic notifications</td>
<td>Improved service, communication and response time from facilities department</td>
</tr>
<tr>
<td></td>
<td>Create a more collaborative work environment by centralizing work requests and work order information</td>
<td>Work requests can be submitted quickly and easily from anywhere via the Internet</td>
</tr>
<tr>
<td></td>
<td>Demonstrate performance with simple reporting on a variety of items: costs, labor hours, work order by status and more</td>
<td>Stay informed of work order status through automatic updates</td>
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<td><img src="image5" alt="Icon" /></td>
<td><img src="image6" alt="Icon" /></td>
</tr>
<tr>
<td>Reduce operating expenses and achieve capital budget savings</td>
<td>Track all asset information in a searchable system with easy data retrieval</td>
<td>Take a proactive approach to maintenance to extend asset life and avoid critical failures</td>
</tr>
<tr>
<td><img src="image7" alt="Icon" /></td>
<td><img src="image8" alt="Icon" /></td>
<td><img src="image9" alt="Icon" /></td>
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<tr>
<td>Better calculate staff and budget needs with detailed reports</td>
<td>Take a proactive approach to maintenance to extend asset life and avoid critical failures</td>
<td>Generate energy consumption awareness among other building occupants and motivate them to conserve</td>
</tr>
<tr>
<td>Manage users and access; unlimited users allowed with a variety of permission levels and definable access</td>
<td>Track and verify the success of conservation efforts with detailed reports</td>
<td>Generate energy consumption awareness among other building occupants and motivate them to conserve</td>
</tr>
</tbody>
</table>

### UtilityTrac Plus

<table>
<thead>
<tr>
<th><strong>Administration</strong></th>
<th><strong>Sustainability Department</strong></th>
<th><strong>Building Occupant</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image10" alt="Icon" /></td>
<td><img src="image11" alt="Icon" /></td>
<td><img src="image12" alt="Icon" /></td>
</tr>
<tr>
<td>Save at least 5% of annual utility expenses by identifying inefficient facilities and billing errors</td>
<td>Reduce costs by identifying errors, building control problems, inefficient facilities and spot leaks</td>
<td>Generate energy consumption awareness among other building occupants and motivate them to conserve</td>
</tr>
<tr>
<td><img src="image13" alt="Icon" /></td>
<td><img src="image14" alt="Icon" /></td>
<td><img src="image15" alt="Icon" /></td>
</tr>
<tr>
<td>Better understand utility consumption to reduce operating expenses, increase building efficiency and create a more sustainable facility</td>
<td>Historical energy data is tracked and searchable all in one place to easily analyze trends</td>
<td>Generate energy consumption awareness among other building occupants and motivate them to conserve</td>
</tr>
<tr>
<td><img src="image16" alt="Icon" /></td>
<td><img src="image17" alt="Icon" /></td>
<td><img src="image18" alt="Icon" /></td>
</tr>
<tr>
<td>Track and verify the success of conservation efforts with detailed reports</td>
<td>Save time through automatic interface with ENERGY STAR system and easily apply for certification</td>
<td>Generate energy consumption awareness among other building occupants and motivate them to conserve</td>
</tr>
</tbody>
</table>
**CHALLENGE:**
Streamline operations to improve departmental efficiency.

The main thing FacilityDude helps us with is better managing our work flow. We have a weekly work order report which is automatically generated and emailed to me and my two technicians. This enables us to double check that nothing is falling through the cracks. It reminds the technicians of things that they need to do or go back to. FacilityDude is our quality assurance measure so we know we’re serving our customers well.

— Marty Mitchell, Facility and Fleet Services Director | Town of Apex, NC

**CHALLENGE:**
Make work order management more efficient and paperless; be able to accurately report on work.

Everything is much more efficient because requestors enter work orders online and we don’t waste all that paper on our tickets. We can easily submit our annual report on the work we’ve done. Before FacilityDude, we guessed at how many work orders we did, and we estimated 2,500 a year. After a year of using FacilityDude, we found out we were doing over 5,000 work orders a year! We were grossly under reporting on how much work we did; we are much more accurate now.

— Doug Wood, Facilities Director | City of Saint Charles, MO

**CHALLENGE:**
Using spreadsheets to track utility consumption was cumbersome, with no way to easily benchmark or examine trends.

UtilityTrac Plus has been a significant help in our ability to identify and investigate anomalies in our utility use and cost. In the past year, we have saved $67,000 by finding metering and billing problems, improper rate assignments and problematic usage patterns. Also, as we complete EECGB projects, we use UtilityTrac Plus to monitor the success and measure and verify the energy savings. I’m very satisfied with UtilityTrac Plus as it’s been a very useful tool for us.

— Les Hewlett, Energy Efficiency & Sustainability Engineer | City of Fayetteville, NC
Web-Based Solutions Just Make Sense

On-demand solutions offer significant advantages over installed desktop software models. As in-house resources become stretched and strained, the advantage of the web is like a lifeboat in the storm. Ownership costs are reduced, while install time is days or weeks — not months or years. And these user-friendly applications save IT resources long-term. Our products cover maintenance, energy and inventory:

**KEY BENEFITS**

- **Cost-Effective** – reduce cost of ownership 80% and increase productivity 15% or more
- **Maintenance-Free** – no software to install, maintain or back up
- **Innovative** – receive software updates instantly online at no cost
- **Affordable** – low annual fee for on-demand applications with no licensing limitations
- **Reliable** – maintained in a 24x7 secure data center, ensuring maximum system uptime
- **Simple** – quick and easy to implement
- **Easy to Learn** – unlimited training and customer support

**MaintenanceEDGE**

- Work Order™
- Planned Maintenance™
- Work Order Wireless™

**UtilityTRAC**

- UtilityTrac Plus™

**InventoryEDGE**

- Inventory™
- Inventory Wireless™

**Web- Based Solutions**

Easy to implement and use; you can manage your assets, communicate, and collaborate from anywhere.

**WEB- BASED SOLUTIONS**

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LEARN MORE www.facilitydude.com