SEARS HOLDINGS

A Better Future Starts Right Here, Right Now







2009 ENERGY STAR® RETAIL PARTNER OF THE YEAR AWARD APPLICATION

A Better Future Starts Right Here, Right Now

In 2008, Sears Holdings made its strongest commitment yet to energy conservation and preserving our precious natural resources. During the past year, Sears Holdings has charged a cross-functional team with ensuring that all of our 300,000 associates and more than 50 million customers are aware of the Energy Star program. We have made a concerted effort in the past year to broaden the scope of our partnership with ENERGY STAR throughout our retail organization, and across the spectrum of our product offerings.

Throughout the nation, our retail operations sell America's greatest assortment of energy-saving appliances, home electronics, heating & cooling, house wares, home improvement, home environment and lighting products. ENERGY STAR-qualified products are sold every day to a broad cross-section of American consumers through some of the best-known and most-trusted names in the retail industry:

- Sears Full Line Stores
- Sears Dealer Stores
- Sears Hardware Stores
- Sears Grand
- Sears Essentials
- Sears Contract Sales
- Sears Commercial Sales
- Sears Heating & Cooling
- Sears Windows & Replacement Doors
- Sears Product Repair Services

- Kmart Stores
- The Great Indoors
- Orchard Supply Hardware
- Florida Builders
- McPhails
- sears.com
- kenmore.com
- craftsman.com
- www.searshomecenter.com
- www.contractsales.sears.com
- Sears Credit Sales





ENERGY STAR PRODUCT SELECTION & SALES





Home Appliances

Sears Holdings has sold more than 3.1 million ENERGY STAR-qualified major appliances so far in 2008, worth more than \$2 billion... far and away more than any of our retail competitors.

With the introduction of new, tougher ENERGY STAR standards in refrigeration starting in 2008, we proactively worked with our manufacturers to transition our refrigeration sales floor in order to maintain a dominant ENERGY STAR presence. 70% of our in-store refrigerator assortment now meets the higher ENERGY STAR standards introduced this year.

We introduced 9 Kenmore high-efficiency washers to our laundry assortment in 2008, along with an ENERGY STAR-qualified top-loading unit. These 10 new models join the most advanced lineup of ENERGY STAR-qualified laundry products in the industry.



ENERGY STAR PRODUCT SELECTION & SALES





Home Electronics

Over 550,000 ENERGY STAR-qualified units of Home Electronics products have been sold at Sears Holdings stores so far in 2008.

Our consumer electronics team is working closely with our supply partners to ensure that Sears Holdings' entire line of LCD TVs in 2009 will be ENERGY STAR-qualified. This initiative represents a major commitment by us, and our vendors.

A typical full-line Sears store has 78 ENERGY STAR-qualified Home Electronics products on display, including 6 endcap displays. An ENERGY STAR feature highlight has been added to our standard in-store signing for all relevant Home Electronics products. The ENERGY STAR logo will be added to all relevant signing in 2009.



ENERGY STAR PRODUCT SELECTION & SALES



Home Improvement & Home Environment

Across all store formats, sales of ENERGY STAR-qualified light bulbs increased 14% in 2008. Our product offerings in this category will increase by 40% in 2009, and we anticipate significant sales increases throughout the foreseeable future.

We plan to expand our ENERGY STAR product offerings into a new category in 2009 with the introduction of at least four new ENERGY STAR-qualified Lawn & Garden products.

Despite an exceptionally sluggish retail market for home goods, our ENERGY STAR sales in Home Environment products actually increased 13.9% in 2008.



ENERGY STAR VISION AND LEADERSHIP





With more than 3800 full-line and specialty stores in the U.S. and Canada, Sears Holdings recognizes the importance of being a positive, contributing member of the communities in which we work and live. Between 2004 and 2006 Sears Holdings reduced electricity consumption by over 230 million kWh on a comparable store basis. In 2007, we reduced electricity consumption by an additional 220 million kWh over 2006. The electric consumption plan for 2008 has a reduction target of over 200 million kWh, yielding a total of nearly 600 million kWh in 4 years.

Responsible Appliance Disposal

Sears Holdings has taken the lead as the only major retailer to join the U.S. Environmental Protection Agency's voluntary Responsible Appliance Disposal (RAD) Program. The program promotes environmentally responsible disposal of household appliances and will significantly reduce emissions of ozone depleting substances and greenhouse gases. Our plan is to include Sears Dealer Store organization in the RAD program in 2009.



ENERGY STAR VISION AND LEADERSHIP



Home Energy Audit

Sears Holdings has partnered with the California Building Performance Contractors Association and the Building Performance Institute in a pilot program to provide residents of Orange County, CA, with a state-of-the-art Home Energy Audit service. The audit includes an on-site assessment of energy use, home comfort and safety and gives homeowners a personalized energy improvement plan, as well as a brochure with discount coupons exclusively good toward ENERGY STAR-qualified appliances at Sears. If successful, the Energy Audit pilot program will be expanded beyond its present scope in 2009.



ENERGY STAR VISION AND LEADERSHIP





Sears Holdings to host Energy Summit at our corporate headquarters.

CHANGE FOR THE BETTER WITH ENERGY STAR

Energy Conferences

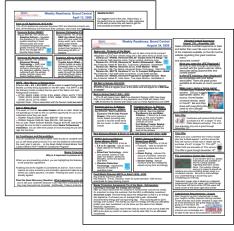
Sears Holdings participanted in the Energy Conference hosted by the DOE in California in September, 2008. We gained valuable input and insight from regional utility companies, and as a direct result we are currently working with them to quickly initiate online rebate redemption programs for energy-efficient products and services.

Sears Holdings will host the December 17, 2008 ENERGY STAR Summit meeting with representatives from 40 utility companies across 20 states. Our joint goal will be to develop new programs and best practices for supporting regional ENERGY STAR rebate programs in terms of training, marketing, promotion and redemption. It is our plan to hold meetings such as this on a quarterly basis in 2009 and onward.

One key innovation we are working to develop with our power-utility partners is a feedback system for reminding customers who have earned an ENERGY STAR product rebate that they have yet to redeem their rebate. Such a program would reinforce the moneysaving benefits of ENERGY STAR with consumers, and boost participation in such programs in the future. Our goal is to have this feedback system in place in 2009.

INTERNAL COMMUNICATION & TRAINING





Sales Today

The Sales Today associate training publication, distributed monthly to over 26,000 associates across all Sears Holdings store formats, included over 100 pages of content (including front and back covers) featuring ENERGY STAR products. Articles included a wealth of ENERGY STAR-specific information and energy-saving tips, and the ENERGY STAR logo was used inside product feature charts for greater recognition.

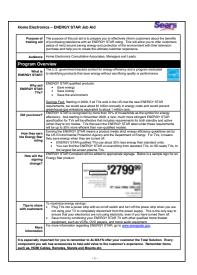
Ready Meeting Notes

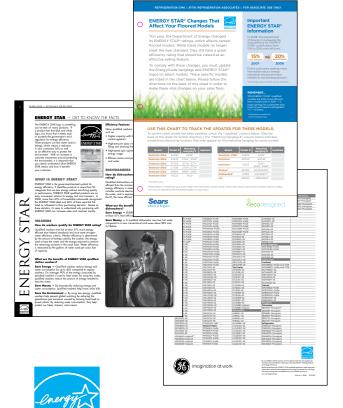
Weekly Readiness store meeting notes were distributed to all store formats, providing specific ENERGY STAR product information and energy tips in nearly every week of the year. These notes reach over 26,000 associates.



SEARS HOLDINGS

INTERNAL COMMUNICATION & TRAINING





Home Electronics Training

Over 12,000 Home Electronics sales associates received ENERGY STAR-specific training in 2008 through **new** online eLearning training modules and new product training courses.

A dedicated ENERGY STAR Job Aid was distributed to all home electronics sales associates, providing detailed information on the benefits of advocating and selling ENERGY STAR models.

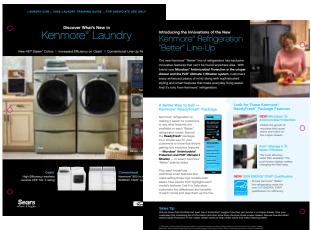
Vendor Training

Over 11,000 Home Appliance associates across all retail formats, including call-center representatives and service technicians, participated in vendor-led training events, June through October, in 70 cities across the country. Vendor presentations provided copious ENERGY STAR information, including CEE Tier ratings. Supporting booklets, distributed nationwide to over 26,000 associates, included ENERGY STAR information throughout PLUS dedicated ENERGY STAR pages up-front.



INTERNAL COMMUNICATION & TRAINING











Associate Product Promotion Literature (APPL) books, distributed monthly to Home Appliances sales associates nationwide, included very specific and strong ENERGY STAR benefit messages throughout the year.

New in 2008...Home Appliance product launch guides featuring ENERGY STAR products were distributed for major product introductions and transitions, reaching over 26,000 associates across all store formats. Our vendor partners visited the stores to reinforce ENERGY STAR-specific information.

Dealer Stores

Dealer Stores conducted Spring Training rallies which included product training around Energy Efficient appliances. These rallies were held all over the country and attended by the majority of our owners. We are now including dedicated Energy Star training during our New Owner Training program, reaching over 150 of our new Owners in 2008 alone. Over 900 Dealer Store owners and their employees participated in our Home Appliance Excellence Training Event, which featured information on energy savings.



IN-STORE MARKETING



A wide variety of product signing, brochures, flyers and consumer handouts supporting ENERGY STAR products and enumerating the benefits of energy efficiency were distributed to thousands of Sears Holdings retail stores, including Sears full-line stores, Sears Dealer stores, Kmart stores, Sears Appliance/Hardware stores and Appliance Showrooms, McPhails and The Great Indoors stores.

ENERGY STAR remains one of the main feature highlights on the POP signing for all qualified Home Appliances. **New in 2008...**The ENERGY STAR feature bullet now appears on all relevant POP signing for Home Electronics products. 78 ENERGY STAR-qualified home electronics products are on display at a typical full-line Sears store, including 6 endcap displays.



EXTERNAL MARKETING





Broadcast

A Sears TV commercial spotlighting ENERGY STAR and offering a 20% discount on ENERGY STAR appliances generated over 13.6 million impressions during the first week of April.

Sears Holdings, in partnership with HGTV, co-sponsored a "Green Home Giveaway" program. During the HGTV Green Home Giveaway 2008, from March 21 through May 9, 2008, viewers were able to enter to win the home and prize packages valued at approximately \$850,000 including ENERGY STAR appliances from Sears. The sponsorship was promoted with three separate 30-second commercials airing on HGTV.



EXTERNAL MARKETING



Print

Including all varieties of Sears Holdings preprint circulars in 2008 (Sears Full-Line, Dealer Stores, Appliance Showrooms, Hardware Stores, etc.), the ENERGY STAR logo appeared nearly 1,000 times through 10/31/08. These circulars generated over 647 million weekly impressions, or approximately 33.7 billion impressions for the year.

New in 2008...On our Home Electronics preprint pages, the ENERGY STAR logo was placed in connection with all relevant qualified televisions and other home video products. This represents a major commitment of advertising resources from the Home Electronics marketing team.







ENERGY STAR items were featured in every weekly circular in the Sears Dealer Store 52-week program, distributed to 10.2 million households. Our Home Appliance Showroom circular format provided an additional 4 million exposures each week. ENERGY STAR product "Tax-Free Holidays" were supported with ROP newspaper advertising in Dealer Store markets in Georgia, Virginia, West Virginia, Vermont and Texas.

ROP newspaper advertising supporting Kenmore room air conditioners included a strong ENERGY STAR message in the headline. Versions of this ad promoted regional utility ENERGY STAR rebate programs in Vermont and Rhode Island.



EXTERNAL MARKETING







In-Home

700,000 Product Brochures and 700,000 Buying Guides/Coupon Books featuring prominent ENERGY STAR messaging and products were produced and shipped to our field service organization, for distribution to customers by our in-home service technicians.

Sears Commercial organization featured a full-page ENERGY STAR message on the inside-back cover of their 2008 catalog, and ENERGY STAR-qualified products are featured throughout the catalog. 100,000 Sears Commercial catalogs were produced and distributed throughout the year.



ONLINE MARKETING



Sears.com maintains a dedicated ENERGY STAR page, with a strong environmental and energy-conservation message and convenient links to ENERGY STAR qualified products in several key categories.

Sears.com also incorporates the ENERGY STAR @ Home interactive household, where consumers are urged to take the "ENERGY STAR Pledge" to switch to more energy-efficient products throughout the house. Our site drove pledges representing over 1.7 million lbs. of greenhouse gas emissions in just 6 months this year!

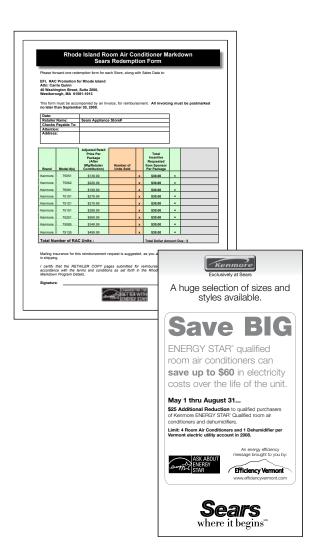
ENERGY STAR qualification remains one of the main parameters that customers can use to refine their product searches. On specific product pages of qualified models, the ENERGY STAR logo is prominently displayed. Clicking on the logo brings up a new window with a message supporting the benefits of ENERGY STAR.

The ENERGY STAR presence is also strong at TheGreatIndoors.com and Kenmore.com. Helpful articles from the Kenmore site's "Make-It-Simple" Team feature ENERGY STAR-qualified products.

Emails promoting ENERGY STAR-qualified products were sent to Kenmore customers in February, April, May and June.

SEARS HOLDINGS

UTILITY CO-MARKETING PROGRAMS



Sears participated in ENERGY STAR rebate programs for select models of room air conditioners during the spring and summer months in Rhode Island and Vermont. These programs were promoted with print advertising campaigns and in-store support. Customers were offered a \$30 reduction in Rhode Island, and a \$25 rebate in Vermont on the purchase of ENERGY STAR-gualified Kenmore air conditioners.

Sears and Southern California Edison are partnering with Ohana, a third party rebate administration company, to make a variety of ENERGY STAR rebate programs available to Sears customers in one of the most highly populated areas of the country.





PUBLIC RELATIONS

Tribune And Sears Invite Consumers To "Reinvent Your Kitchen"

Promy Companies Will High Soft Searc' Prospercy of Edition Trade Show

CHOCADO Apr. 8, 2008 — Tribure Metta Not, the retrieval advertising sales organization for Tribure Company, body amounted is much partition company on behalf of Sams. The "Bearson hour Actions" grampics and to -t with Sams' repor presence at the 2008 Stather-Bath industry Show (NSS) in Chicago, April 11-13, and extend 12 amounts (National National April 11-13).

"Our mile at TMA was to create as in inspected measuring statistics for fines as possible themselves as the field source for efficient and registroping in extreme applications, and Kare Ordinate. Tokene feldes for pressions: "By linking our remaininging to KRIK, we have the additional poperating to excluse promovers about the largest ACRIK, we removations. Sears a largest partner, and we've put stopether a high-poortie communication application plant and we've put stopether a high-poortie communications passing designed to more and mortalisms a high poor summer.

Tribune's multi-channel promotion will mach consumer audiences in key markets throughout the U.S. via radio, believeson and newspaper elements:

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- clock on "the inverse Your Kitchen with Sears" coon for all the rules and to enter the content.

 Nationalse 1-30 minute counters produced TV special arring in once major markets (including here York, Las Angeles and Chicago) April 5-6. The show at talks years before the special at CRS, presenged the last at Rother
- Newspaper glossy, full-color post-KBS special edition topping nine Tribute

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Tom DeSalvo Director of Product Development

Carrie Smith Dishwasher & Water Shop Buyer



Rick Demert Cooking Buyer

Sears Public Relations activities and placements generated more than 210 million impressions in the media for ENERGY STAR appliances in 2008. Examples of such programs include...

- KBIS (Kitchen/Bath Industry Show & Conference)more than 92 million impressions
- Sears Home Appliance Trip Program more than 12 million impressions
- Sears Bosch Laundry placements 2.29 million impressions

The Sears Dealer Store organization provided Energy Star Representatives with a booth at our annual "Dealerfest" event in January, giving them with direct access to over 500 Dealer Store owners and their families during the 3-day event.

For the first time ever, our Home Appliance team conducted press events at our corporate headquarters to demonstrate and explain the benefits of energy-efficient dishwashers, refrigerators, clothes washers and induction ranges sold at our stores. The press were invited "behind the scenes" at Sears' appliance testing labs, to gain a better understanding of how we ensure quality, performance and energy-efficiency in our Kenmore brand products.

